How the Portal Works for You

All of Your Information, in One Place

The WMH Patient Health Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.

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Appointments

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FAQs: You Have Questions, We Have Answers

Where does my health information in the Portal come from?
All of the information in the Portal comes from your War Memorial Hospital Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

How do I log into the Portal?
To log into the Portal, visit the Patient Health Portal link on War Memorial Hospital's website. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

Can I view my child's records?
Yes, up until age 10. The system has the capability to disable the link for the pediatric portal on the patient’s 10th birthday.

Can my family access my Portal?
Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family members.

Is my information safe?
Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

What if I ever have technical problems with the Portal?
There is a [Contact Us] section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.

Available at Your Convenience
We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you’re done.

- Access health information online, versus over the phone or in person
- Request appointments
- Request prescription renewals

You Choose the When and Where
Access to the Portal is on your schedule, whether at home or on the go.

- Access a mobile version of the Portal from your smartphone or tablet
- Manage information 24/7, without waiting

Keep the Most Important People in the Loop
You can connect with your providers and keep your family informed at the same time.

- Exchange messages with your provider between visits
- Give authorized family members access to your health information
Enrollment is Easy

Visit our website: www.warmemorialhospital.org

Click on the WMHealth Portal Tab on the left side of the screen and then choose REGISTER.

Complete Enrollment Form (name, DOB, email, etc.)

Access your email and click on the link inside to complete the set-up process.

Create your own Logon ID and Password.

Explore the Portal!

Smartphone Friendly

Access your health information from your phone via our website or the MHealth app.

The MHealth app can be found in the App Store or through Google Play.

Contact Us For Help:

Medical Records Department
906-635-4370
Fax: 906-635-4422
portalsupport@wmhos.org
Mon-Fri 8am to 5pm

500 Osborn Blvd.
Sault Ste. Marie, MI 49783

The Right Care is Right Here